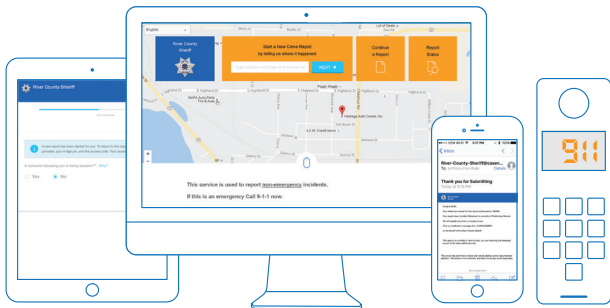


Welcome To



Case Service is a virtual officer that instantly communicates with your citizens through voice, mobile, web, and text. It cuts response times to zero and allows your agency to focus on other areas.

Case Service's intelligent virtual investigator technology makes handling non-emergency calls a breeze. It conducts a full interview and investigation like an officer would, and automatically updates citizens at key points throughout the process.



We Have Your Back

Founded by two police officers and a computer science expert, Ten8Tech has simplified a complex problem by enabling effective dialogue between citizens and our intelligent system.

Partners

Case Service partners provide our service as an "off-the-shelf" module to their agencies. The annual subscription price includes integration and is based on the population size you serve.



BECAUSE TIME MATTERS

Learn More and Request a Quote at
[CaseService.com](https://www.caseservice.com)

Innovative Cloud-Based Technology
to Cut Response Times to Zero

In Public Safety, Time Matters

Today's police agencies are getting more calls for help than ever before. Patrol officers have to immediately respond to emergencies. What about the 40 percent of non-emergency calls that come into 911? Marked as lower priority, these citizens, and their cases, must wait.

Automated Segmentation and Prioritizing of Citizen Calls



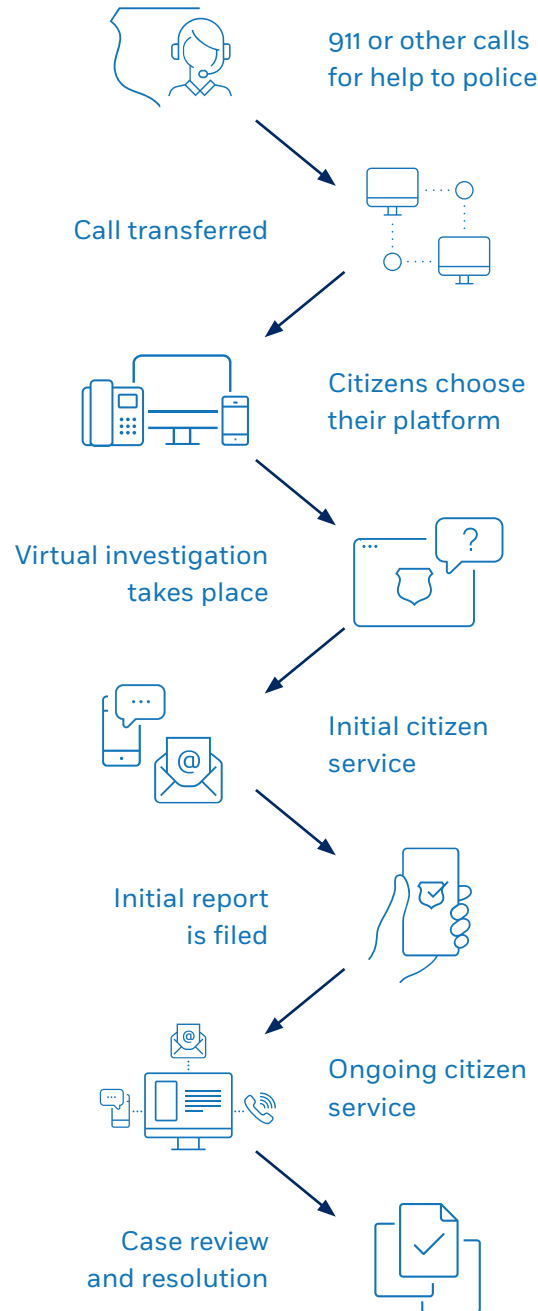
Emergency Calls



Non-Emergency Calls



How It Works



Real Benefits to Your Agency

No matter how big or small your agency is, Case Service will make a difference.

- Wait time cut to zero
- Easily keep citizens informed
- Flexible communication options
- A fast path to benefits
- Smart automation from start to finish
- Increase your capacity to serve

Built For Every Platform

Cloud-Based:

- Zero hardware
- Zero software
- Secured data
- Simple activation
- Agency alerts
- RMS link included voice

Voice:

- Friendly and effective
- Multilingual
- Very responsive

Mobile:

- Helpful videos
- Location services
- iOS and Android

Text:

- Interactive dialog
- Invitations to web, mobile, and voice

Web:

- Simple and responsive
- Invitations to text, mobile, and voice