


Sample Report

Example PDF Report Configurable for Download or Printing from Case Service



River County Sheriff's Department
Automated Incident and Crime Report

RP First: Tom	RP Last: Brick	RP Phone: 0121131804	Offense Description: Fraudulent Use of a Credit Card	Penal Code: 817.61	CASE NUMBER: 177871
Location of Incident (Address): 1924 Ten Mile Road		City: Boston	State: MA	Zip: 02210	Beat: 170011
Date Occurred on: 2/26/2016		Time Occurred: 03:45 PM	or/ Between:	and Date Discovered: 2/26/2016	Time Discovered: 04:30 PM

Victim's First Name Tom		Victim's Last Name Brick		Victim's Middle Name none		Email: Tombrick@gmail.com	
Residence Address: 1924 Ten Mile Road			Apt./ Unit #	City Boston	State Massachusetts	Zip 03210	Home Phone (521)132-1804
Sex Male	Race White	Date of Birth 3/2/1970	Age 47	ID Type Social Security Number	ID Number 781719671	ID County or State: Arizona	
Employed or Student: Yes		Work/ School Name: Massachusetts General Hospital			Work/ School Phone (617) 726-2000		
Work/ School Address: 55 Fruit St.		City Boston	State MA	Zip 02114			

SYNOPSIS

The River County Sheriff was contacted by Tom Brick to report an incident. This report was filed electronically with the River County Sheriff.

EVIDENCE

There is no evidence available for this incident based on the statements provided.

INVESTIGATION

On 2/26/2016 at 6:31 PM Tom Brick called the River County Sheriff. At the time of the contact it was determined that a report would be taken to document the incident.

Tom Brick provided the following statement verbatim to the River County Sheriff when reporting this incident: "I received a call from my bank, Cambridge Savings Bank, and they told me that there was an attempt to purchase \$1,520 from Korea Electronics in Belize City, Belize a using my credit card. The bank said that the transaction was stopped but suggested I file a police report to document the incident. I don't have any additional information about this".

This incident was reported with an automated system to the River County Sheriff. The disposition of this case has not yet been determined.

Tom Brick was informed an investigator would only contact him if additional information is required, or if new information is discovered in the course of the investigation.

END OF REPORT

REPORT INPUT DETAILS

The preceding information was provided by Brick on 2/26/2016 at 6:31 PM via the following reporting channels:
02/26/2016 18:31:29 - CR via 0121131804

REPORT REVIEW DETAILS

The report was reviewed by the following agency officials:
Review Level 2 - Geerdes, 000 on 08/02/2017 09:19:33
Approved & Filed - Geerdes, 000 on 08/02/2017 09:21:16

Your agency case number set upon export to RMS at agency-approval post review

Report layout tied to statute-specific templates you control


Report layout tied to statute-specific templates you control

You get great report templates with your activation and a built-in editor to modify them as needed

Case Service sends the report data to your RMS automatically upon approval

Sample Report

Example of Crime-Specific Narrative Based on Citizen Investigation



River County Sheriff's Department
Automated Incident and Crime Report

RP First: Juan Carlos		RP Last: Acosta		RP Phone: 4584584589		Offense Description: Grand Theft(\$300.00 -\$4,999.99)		Penal Code: 812.014(2c1)		CASE NUMBER: 17-349874	
Location of Incident (Address): 11404 Markley Rd			City: Gaines		State: MI		Zip: 48436		Beat: 4		Case Service Reference Number: 170041
Date Occurred on: 11/27/2015			Time Occurred: 07:00 AM		or/ Between:		and Date Discovered: 11/27/2015		Time Discovered: 07:00 AM		
Victim's First Name Juan			Victim's Last Name Acosta			Victim's Middle Name Carlos			Email: 1234@gmail.com		
Residence Address: 1234 Go Hawkeye Ln				Apt./ Unit #	City Gaines		State Michigan		Zip 45845	Home Phone (458)458-4589	
Sex: Male	Race: Other Asian	Date of Birth: 11/12/1985		Age: 30	ID Type: Drivers License		ID Number: 1234		ID County or State: Michigan		
Employed or Student: NO			Work/ School Name:				Work/ School Phone:				
Work/ School Address:			City:		State:		Zip:				
Article Name: Laptop computer				Miscellaneous Description: Rose Gold							
Value: 1400.00		Manufacturer: Apple				Model: MacBook Pro					
Serial No.: Not available				Model Number: Not available							

SYNOPSIS

Fraud 2

The River County Sheriff Office was contacted by Juan Carlos Acosta to report an incident. This report was filed electronically with the River County Sheriff Office.

EVIDENCE

There is no evidence available for this incident based on the statements provided.

INVESTIGATION

On 2/26/2016 at 5:34 PM Juan Carlos Acosta called the the River County Sheriff Office. At the time of that contact it was determined that a report would be taken to document this incident.

Juan Carlos Acosta provided the following statement verbatim to the River County Sheriff Office when reporting this incident: "On Black Friday, I was standing in line to get limited edition rose gold Apple MacBook Pro for my fiance, who really wanted one. There were only a select number per store and the guy behind me was not able to get one as they had run out of that color. Once I purchased the limited edition rose gold MacBook and stepped outside of the store, that very guy grabbed my purchased MacBook and darted away".

This incident was reported with an automated system to the River County Sheriff Office. The disposition of this case has not yet been determined.

Juan Carlos Acosta was informed an investigator would only contact them if additional information is required, or if new information is discovered in the course of the investigation.

END OF REPORT

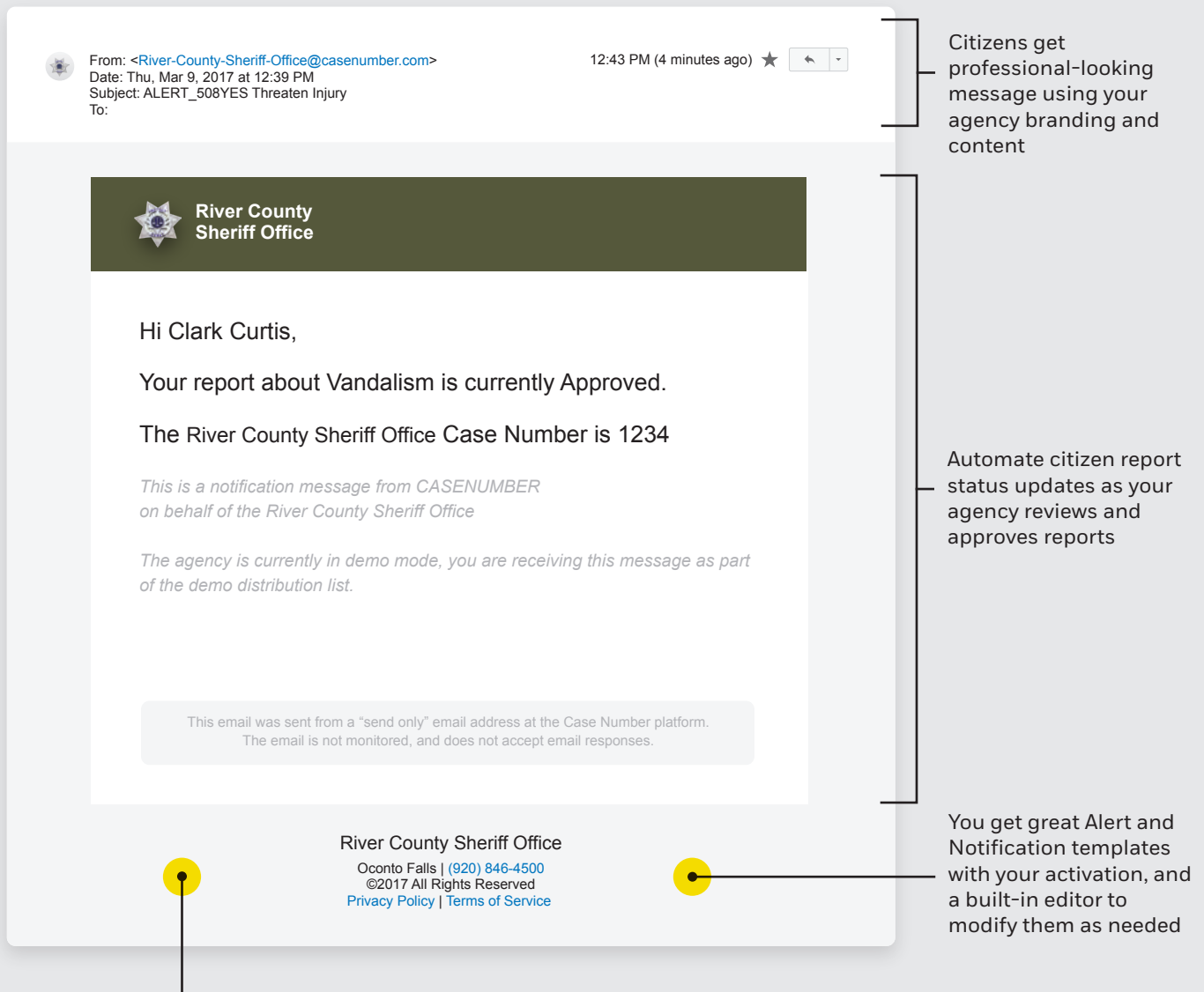
Your agency case number set upon export to RMS at agency approval post review

Report layout tied to statute-specific templates you control

Professional quality Officer's Narrative section is autogenerated based upon crime type, statute and the actual responses provided by the citizen

You get great report templates with your activation and a built-in editor to modify them as needed

Sample of Citizen Notification Email From Agency



The image shows a sample email notification from the River County Sheriff Office. The email header includes the sender's name, date, time, and subject. The main body of the email contains a personalized message to Clark Curtis, stating that his report on vandalism is approved and providing the case number 1234. It also includes a disclaimer that the message is from the CaseNUMBER platform and that the agency is in demo mode. The footer contains the agency's name, contact information, and a copyright notice. Three callout boxes provide additional context: one points to the header, another to the main body, and a third to the footer.

From: <River-County-Sheriff-Office@casenumber.com> 12:43 PM (4 minutes ago) ★

Date: Thu, Mar 9, 2017 at 12:39 PM
Subject: ALERT_508YES Threaten Injury
To:

River County Sheriff Office

Hi Clark Curtis,

Your report about Vandalism is currently Approved.

The River County Sheriff Office Case Number is 1234

This is a notification message from CASENUMBER on behalf of the River County Sheriff Office

The agency is currently in demo mode, you are receiving this message as part of the demo distribution list.

This email was sent from a "send only" email address at the Case Number platform. The email is not monitored, and does not accept email responses.

River County Sheriff Office
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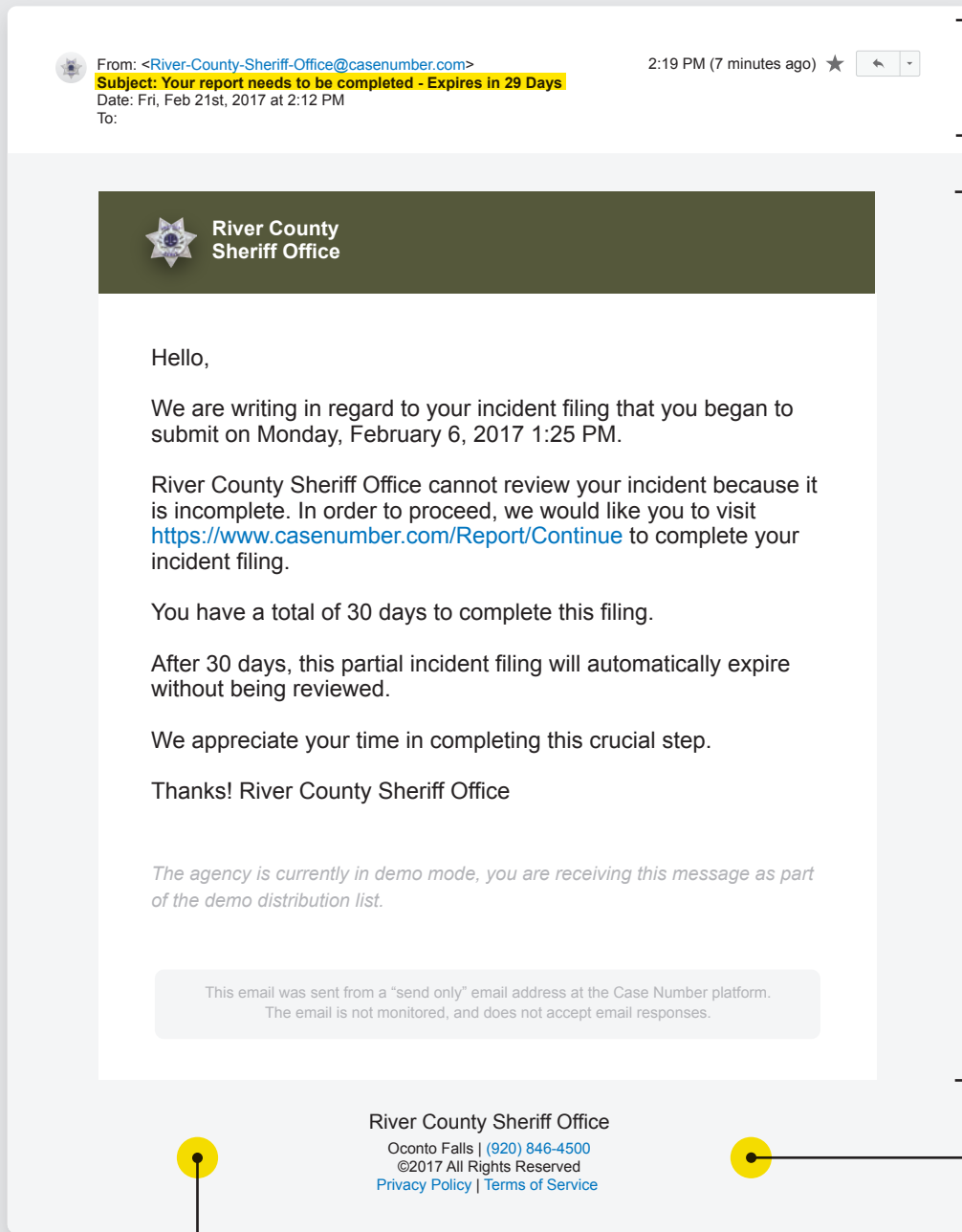
Citizens get professional-looking message using your agency branding and content

Automate citizen report status updates as your agency reviews and approves reports

You get great Alert and Notification templates with your activation, and a built-in editor to modify them as needed

Case Service can trigger outbound email or text messages to citizens

Sample of Automated Citizen Email Requesting Report Completion



The image shows a sample of an automated email from the River County Sheriff Office. The email header includes the sender's name and email address, the subject line, the date and time, and the recipient's name. The main body of the email contains a greeting, a message about an incomplete incident filing, a link to complete the filing, a 30-day deadline, and a note about the agency's demo mode. The footer includes the agency's name, contact information, and a disclaimer.

From: <River-County-Sheriff-Office@casenumber.com>
Subject: Your report needs to be completed - Expires in 29 Days
Date: Fri, Feb 21st, 2017 at 2:12 PM
To:

2:19 PM (7 minutes ago) ★

River County Sheriff Office

Hello,

We are writing in regard to your incident filing that you began to submit on Monday, February 6, 2017 1:25 PM.

River County Sheriff Office cannot review your incident because it is incomplete. In order to proceed, we would like you to visit <https://www.casenumber.com/Report/Continue> to complete your incident filing.

You have a total of 30 days to complete this filing.

After 30 days, this partial incident filing will automatically expire without being reviewed.

We appreciate your time in completing this crucial step.

Thanks! River County Sheriff Office

The agency is currently in demo mode, you are receiving this message as part of the demo distribution list.

This email was sent from a "send only" email address at the Case Number platform.
The email is not monitored, and does not accept email responses.

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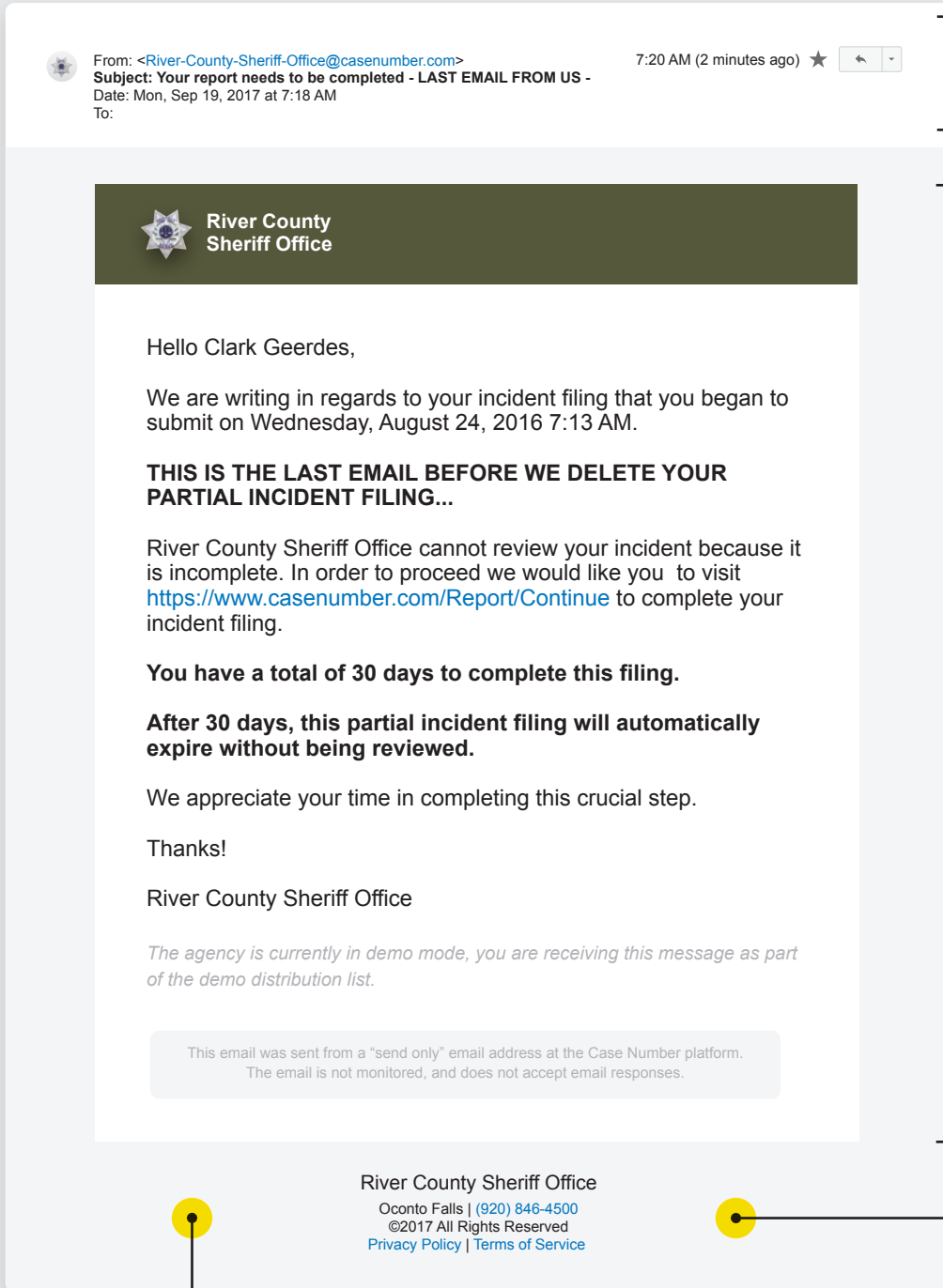
Citizens get professional-looking message using your agency branding and content

The only citizen communication system that lets citizens pick up where they left off, and provides the correct information where they have it, i.e. the serial number for stolen property, digital photographs, or the hard-to-remember work address...

You get great Alert and Notification templates with your activation, and a built-in editor to modify them as needed

Case Service can trigger outbound email or text messages to citizens

Sample of Citizen Email Sequence: First, Second, Third, and Final



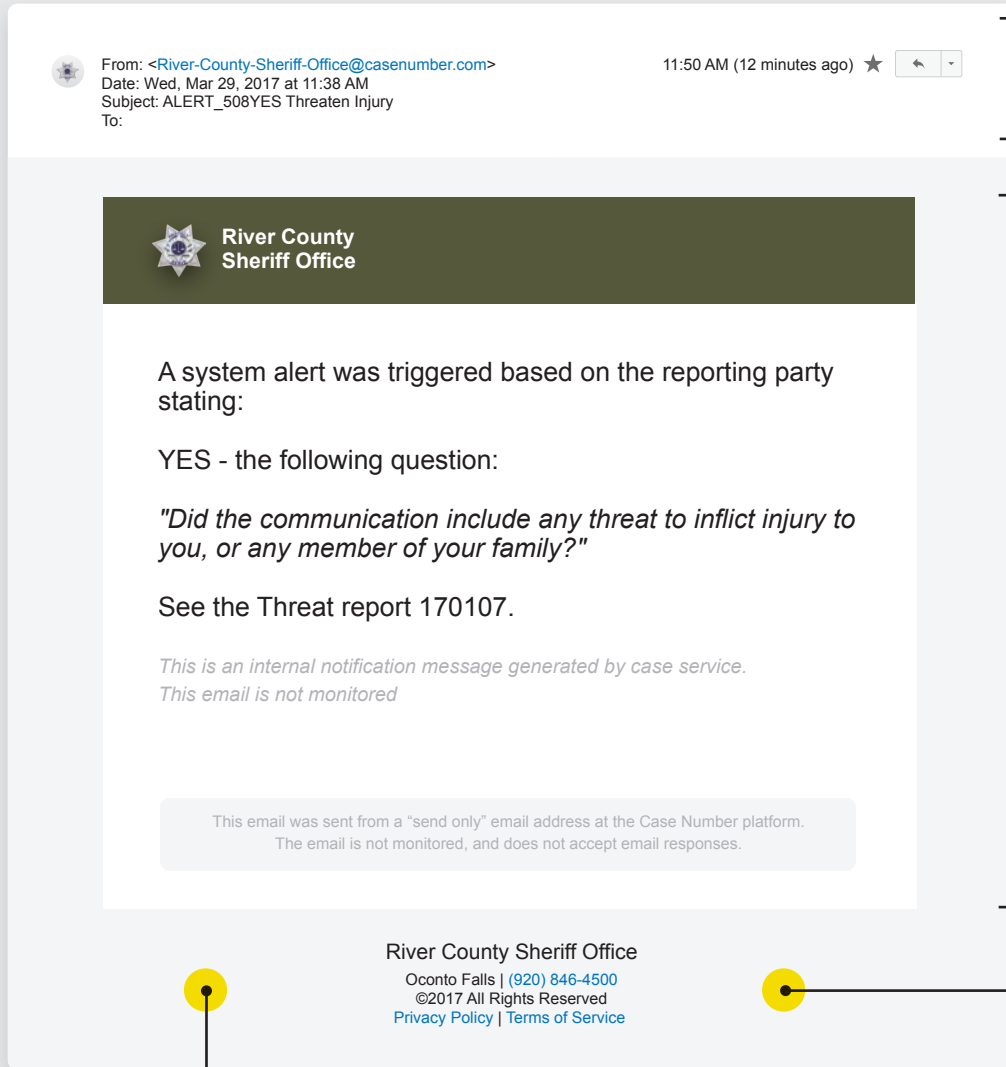
Citizens get professional-looking message using your agency branding and content

Emails are sent over a configurable period of time in a configurable sequence to pull the citizen to action

You get great Alert and Notification templates with your activation, and a built-in editor to modify them as needed

Case Service can trigger outbound email or text messages to citizens

Sample of Internal Agency Alert From Case Service



The screenshot shows an email interface. At the top, the sender is identified as 'River-County-Sheriff-Office@casenumber.com' with a timestamp of '11:50 AM (12 minutes ago)'. The subject is 'ALERT_508YES Threaten Injury'. Below the header is a dark green banner with the 'River County Sheriff Office' logo and name. The main body of the email contains a system alert message: 'A system alert was triggered based on the reporting party stating: YES - the following question: "/>

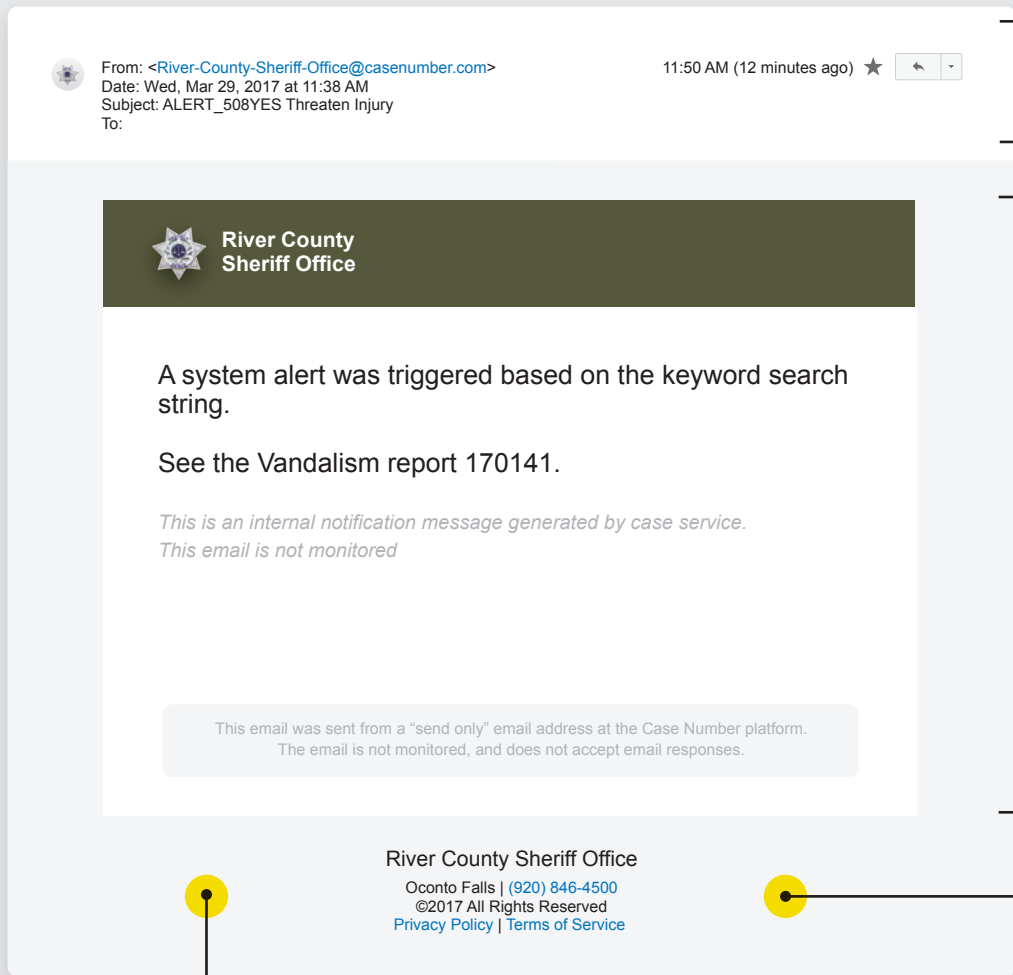
Agency staff control when they get alerts and notifications based upon their schedule

Configurable alert templates and content are context-specific with critical details you need to know

You get great Alert and Notification templates with your activation, and a built-in editor to modify them as needed

Case Service can trigger outbound email, text message or automated phone calls to agency staff


Sample of Internal Agency Alert From Case Service



The screenshot shows an email interface. At the top, the sender is identified as 'River-County-Sheriff-Office@casenumber.com' with a timestamp of 11:50 AM (12 minutes ago). The subject line reads 'ALERT_508YES Threaten Injury'. Below the header is a dark green banner with the 'River County Sheriff Office' logo and name. The main body of the email contains the following text: 'A system alert was triggered based on the keyword search string. See the Vandalism report 170141. This is an internal notification message generated by case service. This email is not monitored.' At the bottom of the email body, a light gray box contains the text: 'This email was sent from a "send only" email address at the Case Number platform. The email is not monitored, and does not accept email responses.' The footer of the email includes the 'River County Sheriff Office' name, contact information for Oconto Falls, and copyright information for 2017. Three yellow callout circles are present: one at the bottom left pointing to the footer, one at the bottom right pointing to the footer, and one on the right side pointing to the main body of the email.

From: <River-County-Sheriff-Office@casenumber.com>
Date: Wed, Mar 29, 2017 at 11:38 AM
Subject: ALERT_508YES Threaten Injury
To:

11:50 AM (12 minutes ago) ★

 **River County Sheriff Office**

A system alert was triggered based on the keyword search string.
See the Vandalism report 170141.

*This is an internal notification message generated by case service.
This email is not monitored*

This email was sent from a "send only" email address at the Case Number platform.
The email is not monitored, and does not accept email responses.

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
Agency staff control when they get alerts and notifications based upon their schedule

Specific responses to questions or keywords, such as gun, trigger alerts


You get great Alert and Notification templates with your activation, and a built-in editor to modify them as needed

Case Service can trigger outbound email or text messages to agency

New Agency-User Invitation

 From: <River-County-Sheriff-Office@casenumber.com> 12:34 PM (8 minutes ago) ★  

Date: Wed, Mar 14, 2017 at 12:26 PM
Subject: New User Setup
To:

 **River County Sheriff Office**

A new account has been created for you by your agency administrator. Click the link below to set your password.
[Click Here](#)

This agency is currently in demo mode, you are receiving this message as part of the demo distribution list.

This email was sent from a "send only" email address at the Case Number platform.
The email is not monitored, and does not accept email responses.

River County Sheriff Office
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Users can reset their own passwords